

10356

Mayville, Chautauqua Co., N. Y. Feb. 19, 1900

Brien Heater Company,

Bestfield, Mass.

Gentlemen:

I am constrained to write you on account of having ~~just~~ just received Mr Wilson's bill of Jamestown for the grate furnished me last week, and to inform you of the continuing disappointment your Heaters are. I was induced to put them in, quite against my will, because I was informed that they were so economical in the way of fuel--that the two furnaces should keep my house perfectly comfortable with an expenditure of not more than 9 tons each during a season. Thus far I have put in for their exclusive use 35 tons of the best furnace coal and will not have enough to last through the cold weather. After a little more than a year's service one of the grates burn out and Mr Wilson charges me \$9.90, ~~of which~~, this not including \$1.75,

paid for carriage from your factory here. To express my mind plainly your Heaters seem to be but a scheme to get all the money you can and give as little for it as possible. I was informed that they could be installed for not more than \$350.00, all told. I had to pay over \$500. for them, and this Fall, paid Mr Wilson \$27.00, to cover them with Asbestos, hoping to conserve the heat, as the cellar was like a boiler room, and the rooms designed to heated, like a refrigerator. We have had better heat in the rooms since them, but at what an expense of coal!

I think your charge for the grate is simply preposterous. If there is any way to run these Heaters without such an amount of coal, I should be greatly obliged to be informed how it can be done.

I am, gentlemen,

Very truly yours,

E. K. J.