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Main Office and Works, Cincinnati, Ohio, U.S.A.

"ELASTIC" BOOKCASES, FILING APPLIANCES, OFFICE FURNITURE, ETC.

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Cincinnati, Ohio, July 18, 1907.

Mrs. Emma K. Tourgee,
Mayville, N. Y.

Dear Madam:

We have your letter of the 15th inst. inclosing remittance in payment of your account, for which accept our thanks.

We regret exceedingly that the book units did not reach you in good condition, but we are quite sure that this condition was not due to faulty packing on our part - rather to rough handling by the Railroad. We realize that the damage to the cases was quite a disappointment to you but do not feel that we should be responsible for damage to the cases which was brought about, as stated above, by rough handling by the Railroad.

However, we wish to do ~~everything~~ ^{everything} within reason to make the cases satisfactory to you and if you wish us to do so we will be glad to send you a can of furniture polish without charge, and are sure that this polish would make the cases satisfactory to you unless the scratches are very deep.

Kindly let us know if you wish us to send the polish and we will be very glad to do so.

Very truly yours,

The Globe-Wernicke Co.,
By *W. H. ...*

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