

COLLECTION
DEPARTMENTESTABLISHED 1888.
INCORPORATED 1900.

WESTERN NEW YORK

RARE ORNAMENTAL TREES SHRUBS ROSES AND HARDY PLANTS

SELECT ASSORTMENT OF
TESTED VARIETIES OF FRUIT TREES
AND SMALL FRUITS.

June 24th, 1907.

Mrs. C. K. Tourgee,
Thorheim, Erie St.,
Mayville, N. Y.,

Rochester, N.Y.

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Dear Madam:

Your favor of the 21st received and we have noted your offer and while we are willing although the fault was really not ours, that the goods were delivered at your residence in the fall and when delivered in the spring it was not our fault that you had no one to attend to them during your absence. Of course you stated that you did not expect them to be delivered, seeing that they did not come in the fall and we are very sorry that there should have been any misunderstanding whatever. You say that it is the first controversy over any nursery stock that you have ever purchased. We can assure you that we did not mean it in any such light and are quite willing to duplicate your order provided you remit to us the amount of your present account for goods delivered according to contract.

We will duplicate the whole of your order free of any cost to you and deliver and should any of the plants furnished this season survive you can allow us for them in the fall. We have received a letter from our salesagent Mr. Skipper and he has arranged with us to call when next in Mayville and by that means you may be able to get a more satisfactory explanation of how the error arose; if it arose on his part. Of course we can say nothing further than that we carried out the instructions contained in your order that we received and which order we should like to send to you for your satisfaction and would do so as soon as the account is settled. The bill really belongs to the present season's business and while we are willing to duplicate the order to you, we hope that this will be a satisfactory arrangement to you and that we shall hear from you accepting this offer and when our agent Mr. Skipper calls he can look over and see if any of the plants which we have supplied this season have survived their treatment and we hope at the same time that you will favor him with your order for any further nursery stock that you may be requiring and we assure you that your orders will receive our best attention and care.

Thanking you for past favors, we remain

Yours truly,

WESTERN NEW YORK NURSERY CO.

R. B. F. ✓
G. A. M.